

# Nationwide<sup>®</sup> My Pet Protection<sup>®</sup> PLAN SUMMARY



Nationwide pet insurance helps you cover veterinary expenses so you can provide your pets with the best care possible—without worrying about the cost.

## My Pet Protection coverage highlights

My Pet Protection is available in two reimbursement options (50% and 70%) with an optional \$500 wellness benefit so you can find coverage that fits your budget.<sup>1</sup> Base plans have a \$250 annual deductible and \$7,500 annual benefit.

Coverage includes<sup>2</sup>:

- Accidents
- Illnesses
- Hereditary and congenital conditions
- Cancer
- Behavioral treatments
- Rx therapeutic diets and supplements
- Wellness<sup>1</sup> and more

My Pet Protection includes these additional benefits for cats and dogs:

- Lost pet advertising and reward expense
- Emergency boarding
- Loss due to theft
- Mortality benefit

## What makes My Pet Protection different?

My Pet Protection is available through your employer's voluntary benefit plan, which includes preferred pricing and is guaranteed issuance.<sup>3</sup> It also includes additional benefits like lost pet advertising, emergency boarding and more.

It's no surprise that My Pet Protection is the most paw-pular coverage plan from America's #1 pet insurer.<sup>4</sup>



Did you know? Nationwide is the first provider with coverage plans for birds and exotic pets.

## Nationwide offers more than great coverage

### vethelpline<sup>®</sup>

- 24/7 access to veterinary experts
- Available via phone, chat and email
- Unlimited help for everything from general pet questions to identifying urgent care needs

### Nationwide PetRxExpress<sup>™</sup>

- Save time and money by filling pet prescriptions at participating in-store retail pharmacies across the U.S.
- Pharmacy submits claims directly to Nationwide
- More than 4,700 pharmacy locations



Get a quote at [PetsNationwide.com](https://www.petsnationwide.com) • 877-738-7874

[1] Starting on 9/1/23 new members can select the My Pet Protection<sup>®</sup> Wellness500 coverage option, with the earliest effective date of 10/1/23 and forward. Existing members can add My Pet Protection<sup>®</sup> Wellness500 during their respective renewal period only. [2] These are examples of general coverage; please review plan document for specific coverages. Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions. [3] Guaranteed issuance does not mean guaranteed coverage since certain exclusions could apply. [4] State of the Industry Report 2022, North American Pet Health Insurance Association.

Products underwritten by Veterinary Pet Insurance Company (CA), Columbus, OH; National Casualty Company (all other states), Columbus, OH. Agency of Record: DVM Insurance Agency. All are subsidiaries of Nationwide Mutual Insurance Company. Nationwide, the Nationwide N and Eagle, Nationwide is on your side, vethelpline<sup>®</sup> and Nationwide PetRxExpress<sup>™</sup> are service marks of Nationwide Mutual Insurance Company. ©2023 Nationwide. 23GRP9316D  
23GRPPLNSUMRY



# FAQ

## **Do I need to re-enroll for this benefit every year?**

No. Once enrolled, the policy will renew automatically each year at your renewal.

## **How can I make changes to my policy?**

You can make changes to your policy during your policy renewal period. All changes are subject to underwriting approval.

## **When is the policy renewal period?**

The renewal period starts 60 days before the policy's current 12-month term expires. The policy's effective date and expiration date can be found on the Declarations Page, which is included with the policy packet that is mailed to you at each new term.

## **What happens to my pet insurance policy if I am no longer with the company?**

You will be notified and asked to update billing information in order to keep the policy active.

## **Will pre-existing conditions be covered?**

Unfortunately, no. Like all pet insurers, we don't cover pre-existing conditions on any of our plans.

## **Can I still use my veterinarian?**

Absolutely. You're free to visit any licensed veterinarian, anywhere in the world—even specialists and emergency providers.

## **If I have a pet other than a dog or cat, can I enroll?**

Yes! If you want coverage for your bird, rabbit, reptile or other exotic pet, you'll find it with Nationwide®. To enroll in the Avian & Exotic Pet Plan, please call 877-738-7874.

## **What is *vethelpline*® and how does it work?**

Veterinary experts are available 24/7 through *vethelpline*®, a service provided exclusively for Nationwide® pet insurance members. You can get live help with any pet health concern, including identifying urgent care needs. Please note, a *vethelpline* consultation is not a substitute for a visit to your primary veterinarian.

## **How do I file a claim?**

It's easy. Simply pay your vet bill and then send us a claim for reimbursement via mail, email or online.

**Mail:** Nationwide Claims Dept., P. O. Box 2344, Brea, CA 92822-2344

**Email:** [submitmyclaim@petinsurance.com](mailto:submitmyclaim@petinsurance.com)

**Online:** Submit claims through your Nationwide Pet Account Access page at [my.petinsurance.com](https://my.petinsurance.com). Please allow 48 hours from the time you submit your claim for it to appear online.



Get a quote at **[PetsNationwide.com](https://PetsNationwide.com)** • **877-738-7874**